Site Visit Team Information

Important Notice!

It is vitally important that you refer to the Spring 2025 Standards and Standards Compliance Guide. The links can be found below.

NAACLS Standards for Accredited Programs from Spring 2025

Guide to Accreditation

Standards Compliance Guide from Spring 2025

Documents and Links:

The Volunteer Manual includes information such as purpose of the site visit, time requirements and scheduling, travel arrangements what to expect before, during and after the site visit.

Travel Insurance Card

Site Visit Expense Report (NAACLS is in the process of changing the submission process. An expense report will be provided to you separately when available.

Evaluation forms can be accessed through the hyperlinks below:

- Evaluation of Self-Study Reviewer (to be completed by the site visit team leader only).
- Site Visit Process Evaluation (to be completed by each site visitor).
- Post Site Visit Evaluation (to be completed by the program director only).

Important Phone Numbers:

NAACLS: Phone: (773) 714-8880

UNIGLOBE Preferred Travel's phone numbers:

Office Hours: 8:30am - 8:00pm ET
Toll Free: (888) 272-0005
After-Hours Support: (800) 787-5527

CHUBB 24 Hour Emergency Response for Travel Insurance

Call to speak to a travel assistance operator:
Executive Assistance Toll Free: +1 (855) 327-1431
Where Toll Free or Collect Calls are not available: +1 (630) 694-9783